April 2026
Consulate-General of Japan in Hong Kong

Application Guideline for a Single Entry Temporary Visitor Electronic Visa (eVISA) (Domestic Helpers)

The Japanese Government does not recognise foreign domestic helpers in general. However, it is possible for domestic helpers to accompany their employer to Japan for sightseeing purposes, performing activities (such as nursing, baby-sitting, etc.) as personal helpers, etc. for a short period of time (up to 90 days). The following is the electronic visa (hereinafter referred to as a "eVISA") application procedure for a single entry temporary visit of up to 90 days for domestic helpers.

1 Who can submit an eVISA application?

Hong Kong or Macau residents who are currently residing in Hong Kong or Macau are eligible to make eVISA applications here.

(Note 1) Temporary visitors are not eligible for eVISA applications. Hong Kong or Macau residency visas, as well as a Hong Kong or Macau Identity Card, need to be shown. For those with residency visas expiring during their period of stay in Japan, please extend the residency visa before making the eVISA application.

(Note 2) An application will not be accepted if the employment contract will expire before departure or during his / her stay in Japan. (It is necessary to guarantee that the domestic helper will return to Hong Kong or Macau using the same residency visa.).

(Note 3) It is necessary for the employer to travel together on the same flights with the domestic helper.
In the case where the employer cannot accompany the domestic helper, it is possible that a family member from the same residence (spouse, etc., but not minors) may travel together on the same direct flights with the domestic helper between Hong Kong and Japan.

(Note 4) Applicants must submit their eVISA applications via the Japan Visa Application Centre website.
The necessary documents are listed in **"List of Basic Documents to be submitted for a Single Entry Temporary Visitor eVISA"**.
【Japan Visa Application Centre website: https://visa.vfsglobal.com/hkg/en/jpn】
【Helpline: (+852) 3167-7033】

(Note 5) In the following cases, applicants are **not** eligible to apply for an eVISA. Please submit a visa application to the Japan Visa Application Centre **in person**.
① Applicants who have been convicted of a crime or offence or have been deported from any country.
② Applicants who are dual nationals of Japan and another country.
③ Applicants who travel to Japan by ship. (※ excluding international scheduled passenger ferries between Japan and Busan or Shanghai)
④ Applicants who have previously been rejected for any Japan visa.
⑤ Nationals of Brunei, Qatar, Thailand and the United Arab Emirates.

2 Necessary Documents

Please prepare the documents listed in "List of Basic Documents to be submitted for a Single Entry Temporary Visitor eVISA".

(Note 1) Documents should be submitted within 3 months of their issuance.

(Note 2) In principle, eVISA applications are determined based on the documents submitted, however, in a case where insufficient basic documents have been submitted, it is possible that an eVISA may not be issued, even though an application submission has been accepted by the system.

(Note 3) In principle, eVISA applications are determined based on the documents submitted, however, applicants may be requested to provide additional documents, other than the basic documents, if deemed necessary. Besides any additional documents requested by the Consulate, further documents will not be accepted once the application has been submitted.

3 eVISA Issuance

In principle, the eVISA application process takes a minimum of 2 weeks from the date of submission, (excluding Saturdays, Sundays and Holidays announced by the Consulate-General of Japan in Hong Kong).

If the result of the eVISA application examination is successful, a "Visa Issuance Notice" (eVISA) will be issued.

Please note that it is possible an eVISA may not be issued even though all the necessary documents are submitted.

(Note 1) The duration of eVISA processing may vary if the applicant's documents are incomplete, he/she is requested to submit additional documents or our Consulate has to make enquiries to the Ministry of Foreign Affairs in Tokyo.

(Note 2) The collection procedure is subject to the arrangement of the Japan Visa Application Centre.

(Note 3) The payment of an eVISA application fee is subject to the arrangement of the Japan Visa Application Centre. The fee may vary depending on the passport type. Please reconfirm upon application.

(Note 4) The validity of the eVISA is 3 months, it cannot be extended.

(Note 5) Please note that we will not answer any enquiries about the reasons for not issuing an eVISA.

4 How to display the "Visa Issuance Notice" (eVISA)?

Travellers holding an eVISA are required to display the "Visa Issuance Notice" on a mobile device that is **CONNECTED TO THE INTERNET** (i.e., smartphone, tablet, or other **INTERNET CONNECTED** devices). The "Visa Issuance Notice" may be requested **at any time** during travel to and entry into Japan by Immigration Department, airport or airline staff etc. Please ensure that you are able to access the Notice when required. **PDF data, screenshots and printed copies of the page will NOT be accepted for travel.**

List of Basic Documents to be submitted for a Single Entry Temporary Visitor eVISA

(Domestic Helpers)

Purpose of Visit: Domestic helpers accompanying their employer (or the family member from the same residence) to Japan for sightseeing purposes, performing activities (such as nursing, baby-sitting, etc.) as personal helpers, etc. for a short period of time (up to 90 days).

Necessary documents	Note	In the case where the employer accompanies the domestic helper.	In the case where the employer cannot accompany the domestic helper and a family member from the same residence (excluding minors) travels together with the domestic helper.
① **Declaration form for the JAPAN eVISA application. (Specific format)**	#1	●	●
② **Passport-size colour photo.**	#2	●	●
③ **Letter of Guarantee from the employer. (Please see sample)**	#3	●	●
④ **Employment contract.**	#4	●	●
⑤ **Employer's passport.**	#5	●	●
⑥ **Employer's Temporary Visitor Visa to enter Japan.**	#6	▲	
⑦ **Employer's Hong Kong or Macau Identity Card.**	#7	●	●
⑧ **Documents showing the relationship between the family member from the same residence and the employer.**	#8		●
⑨ **Passport of the family member from the same residence.**	#9		●
⑩ **Temporary Visitor Visa to enter Japan of the family member from the same residence.**	#10		▲
⑪ **Hong Kong or Macau Identity Card of the family member from the same residence.**	#11		●
⑫ **Travel Itinerary. (Specific format)**	#12	●	●
⑬ **Applicant's passport.**	#13	●	●
⑭ **Applicant's valid Hong Kong or Macau residency visa.**	#14	●	●
⑮ **Applicant's Hong Kong Identity Card or Macau Non-resident Worker's Identification Card.**	#15	●	●

● **Necessary documents**

▲ **Deemed necessary on a case-by-case basis**

※ Please note that applicants may be requested to provide any other documents deemed necessary.

Points to note for necessary documents prepared by the applicant

#1 Declaration form for the JAPAN eVISA application. (Specific format)

(Note 1) All items in the declaration form must be completed truthfully and correctly.
(Note 2) The declaration form must be signed by the applicant in ink. (The signature should be the same as the applicant's passport signature.).
(Note 3) Electronic signatures are not acceptable.

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#2 Passport-size colour photo.

(Note) Passport-size colour photo taken within 6 months (45mm X 35mm, front-facing, without hat, without background).

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#3 Letter of Guarantee from the employer. (Please see sample)

(Note 1) Include travelling members' details other than the employer, period of stay, purpose of journey (reason for travelling together with the domestic helper), the person responsible for any travel expenses.
(Note 2) The Letter of Guarantee must be signed by the employer in ink. (Same signature as the employment contract.)
(Note 3) Electronic signatures are not acceptable.

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#4 Employment contract.

(Note 1) Please submit all pages.
(Note 2) For a domestic helper working in Hong Kong:
① Please submit the contract which shows the same contract number stated on the valid Hong Kong residency visa.
② If the address stated on the contract is different from the current residential address, the "Notification of Change of Address", issued by the Foreign Domestic Helpers Section of the Hong Kong Immigration Department, is required to be submitted at the same time.
(Note 3) If the full name of the employer stated on the employment contract is different from the one on the employer's passport, the legal identity proofs are required.

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#5 Employer's passport.

(Note) Include the pages with bio-data.

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#6 Employer's Temporary Visitor Visa to enter Japan. (Deemed necessary on a case-by-case basis)

(Note 1) In the case of the employer whose nationality requires a Temporary Visitor Visa to enter Japan, the valid Temporary Visitor Visa has to be submitted.
(Note 2) Submission of the applicant's (domestic helper's) eVISA application prior to the employer is **not** allowed.

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#7 Employer's Hong Kong or Macau Identity Card.

(Note 1) In the case of a Hong Kong or Macau Identity Card, please submit both sides of the identity card.
(Note 2) In the case of a Macau Non-resident Worker's Identification Card, please submit both sides of the Macau Non-resident Worker's Identification Card.

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#8 Documents showing the relationship between the family member from the same residence and the employer.

(Note 1) If the family member from the same residence is the spouse of the employer, please submit the Family Register of Japan (documents issued within 3 months) or marriage certificate.
(Note 2) If the family member from the same residence is the parent and / or child of the employer, please submit the birth certificate.

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#9 Passport of the family member from the same residence.

(Note) Include the pages with bio-data.

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#10 Temporary Visitor Visa to enter Japan of the family member from the same residence.

(Deemed necessary on a case-by-case basis)

(Note 1) In the case of the family member from the same residence whose nationality requires a Temporary Visitor Visa to enter Japan, the valid Temporary Visitor Visa has to be submitted.

(Note 2) Submission of the applicant's (domestic helper's) eVISA application prior to the family member from the same residence is **not** allowed.

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#11 Hong Kong or Macau Identity Card of the family member from the same residence.

(Note 1) In the case of a Hong Kong or Macau Identity Card, please submit both sides of the identity card.

(Note 2) In the case of a Macau Non-resident Worker's Identification Card, please submit both sides of the identification card.

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#12 Travel Itinerary. (Specific format)

(Note) Please describe all activities planned in Japan in detail, along with flight numbers (round trip from Hong Kong (including transit flights)) and airports to be used for arrival and departure and the place of stay. (For hotel stays, please include the name, address and telephone number of all hotels.).

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#13 Applicants' passport.

(Note 1) Include the pages with bio-data, signature, valid Hong Kong or Macau residency visa, Japanese Temporary Visitor Visa(s) and immigration stamp(s) of entry / departure to / from Japan.

(Note 2) The passport must be signed by the applicant in ink.

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#14 Applicants' valid Hong Kong or Macau residency visa.

(Note 1) If the residency visa is placed in an old passport, the applicant is also required to submit this, which must include the bio-data page and pages with the valid Hong Kong or Macau residency visa.

(Note 2) If the applicant's Hong Kong or Macau residency visa is issued on the basis of the PRC Exit-Entry Permit for Travelling to and from Hong Kong and Macau (hereinafter referred to as "EEP"), the applicant is required to submit both sides of the EEP (with valid "逗留(D)") and the valid Hong Kong or Macau residency visa.

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#15 Applicants' Hong Kong Identity Card or Macau Non-resident Worker's Identification Card.

(Note 1) In the case of a Hong Kong Identity Card, please submit both sides of the identity card.

(Note 2) In the case of a Macau Non-resident Worker's Identification Card, please submit both sides of the identification card.

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